



## JOB DESCRIPTION

<b>JOB TITLE:</b>	<b>Domiciliary Care Worker</b>
<b>RESPONSIBLE TO:</b>	<b>Registered Manager</b>
<b>LOCATION:</b>	<b>Various locations across Gloucestershire &amp; surrounding areas</b>

### **Would you like a rewarding and fulfilling career as a Domiciliary Care Worker?**

We are looking for enthusiastic individuals to join our passionate team to help make a difference to the lives of those we care for.

A career as a Care Worker is incredibly rewarding, challenging and offers a level of job satisfaction you will not find elsewhere. With Ayo Live in Care & Supported Living Ltd, you will be joining a team whose focus is to provide support of the highest quality. Our aim is to empower the people we support to be involved in important decisions in their lives and encourage them to maintain as much independence and confidence for as long as possible. We achieve this by thoroughly training our staff to provide exceptional levels of care, enabling them to provide reassurance and peace of mind for clients and their families through demonstrable skills and knowledge. As you will be working in the client's home, you will treat them and their property with dignity and respect at all times.

At Ayo Live in Care & Supported Living, we are looking for care workers who have a proactive approach and an outgoing personality, whilst being able to remain calm and composed when required. You will receive full support, training, and regular supervisions to help you settle and develop into your role.

From time to time, you may also be required to accompany clients to appointments, run errands and provide support with day-to-day tasks around the home.

Support packages are tailored to meet the needs of our clients and include supporting them with many varied day-to-day tasks, such as applying for appropriate benefits, ensuring they feel safe, and to support them with other aspects of their life, such as maintaining social activities and a level of independence.

We support clients to access the community, socialise/maintain good relationships, develop new skills, and to enjoy their hobbies and independence.

### **Main Duties:**

- Support clients to the highest standard and in line with their support plan, cultural needs and wishes.
- Support people with personal care if required, such as washing, personal hygiene, dressing and assisting with meals, in line with their care plan.
- Provide companionship to our clients, spending quality time chatting and being present.
- Preparation of meals and snacks.
- Support people with their health needs as required, e.g., taking medication and attending doctor's appointments.
- Assist and encourage people to engage in everyday home, social, leisure and work activities, according to the individual's choice.
- Support people with their finances, where necessary, and in line with Ayo Live in Care & Supported Living Ltd's policies and procedures.

- Support and encourage people to make choices and life decisions in line with the Mental Capacity Act requirements.
- Promote health, safety, and wellbeing of the people we support.
- Take responsibility for the physical and emotional wellbeing and social needs of the people we support.
- Transferring using safe moving and handling techniques and approved equipment.
- Improve the support provided by discussing any new ideas.
- Keep accurate and up to date records using our electronic systems.
- Liaising with your Team Leader as required.
- Work positively with colleagues, families, external organisations and professionals.
- Maintain confidentiality at all times.
- Participate in learning and development opportunities as required.
- Undertake any other duties as appropriate.

### **What can we offer you?**

- On call and unsociable hours allowances and Christmas pay enhancements
- Competitive rates of pay and annual pay reviews
- Access to wellbeing support and employee assistance programmes.
- On call support for emergencies
- Use of the best mobile applications and programmes to access real time scheduling, send messages, and review and record client information
- In depth training package and induction programme
- Continuous support and feedback through 1:1 supervision
- Career progression and development routes
- Full Personal Protective Equipment
- Pension scheme
- Uniform

### **What do we need from you?**

- ✓ 1 year care industry experience preferable but not essential
- ✓ Full driving licence
- ✓ Reliability and flexibility
- ✓ To be kind, caring and compassionate
- ✓ Excellent communication skills (verbal and written)
- ✓ To care for our clients as family

**\*Successful applicants will require an enhanced DBS check\***